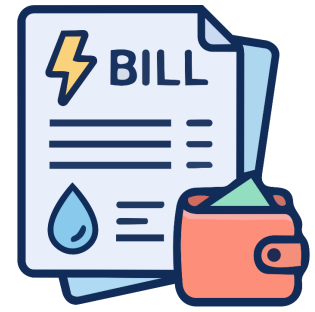


Need Help with Utility Bills?

Low-Income Housing Energy Assistance Program (LIHEAP) –

The LIHEAP is a federally funded program that helps low income households pay their heating/cooling bills, minimize crises, and make energy costs more affordable. It includes emergency assistance and help with overdue utility bills or utility deposits. LIHEAP can be used with rebates from utility companies. To find out what's available to Arizona residents, visit des.az.gov/liheap.



Power AZ – Power AZ provides utility assistance to households that do not qualify for Low Income Home Energy Assistance (LIHEAP) due to their household income. Power AZ adopts the same LIHEAP eligibility guidelines, except for maximum allowed income, which is increased to 100% State Median Income (SMI). This is an approximate 60% increase in allowed household income as compared to LIHEAP, intended to expand utility assistance benefits to more Arizona households. Learn more at des.az.gov/blog/power-az-cools-pressures-utility-bill.

APS Customers – APS offers a variety of programs to help customers pay their bills. Their [website](#) offers 10 YouTube videos (just 1-2 minutes long) explaining how to apply for assistance, and a downloadable workbook that has information about all of these programs. Examples include Crisis Bill Assistance, Project SHARE and the Energy Support Program (monthly discounts based on household income).

SRP Customers – Visit [SRP financial assistance](#) to learn about the help that may be available to pay your bills, or simply call SRP Customer Service at call **(602) 236-8888** (English) or **(602) 236-1111** (español).

TEP – TEP works with community agencies in Tucson to provide emergency bill payment assistance. Their Lifeline Program offers discounts for low-income customers. Visit tep.com, click on “Residential” and look for “Assistance Programs.”

Navopache Electric Cooperative – This utility services the White Mountain area and Gila County. Their website at navopache.org/short-term-assistance/ includes a list of contacts and websites where you can obtain emergency bill assistance.

Southwest Gas – Check out their website at swgas.com/en/az-special-programs to learn about bill assistance and low-income ratepayer discounts.

To Find Resources in Arizona – Visit Arizona Community Action Assoc. at wildfireaz.org/find-help/energy-assistance/ and select your county to find local agencies that can help.